

At Sutton United we are very conscious of the fact that the club has changed significantly over the last few years. We believe we still have the same ethos at our heart but we are undoubtedly a lot busier on match days and at other times as a consequence of our success.

Attracting more people to the VBS Community Stadium is fantastic for the club but we are in a residential area and are aware that this puts more stress on the relationships between the club and our neighbours and also between the people that use the club for whatever purposes.

We have therefore implemented a Respect campaign, which asks all users of the club, whether you are playing, watching or using the social facilities, to follow a simple code of practice, to behave in ways that should help to reduce problems and make life less stressful and more enjoyable for everyone.

## **Travel**

The stadium is quite well served by public transport, we have train and bus stops nearby, but if you do travel to the ground by car please observe some simple requests:-

1. Use our car-park if possible; there are around 150 spaces available, although on a matchday these are reserved for permit holders.
2. Observe the speed limit of 5 mph
3. Park between the lines of the marked bays.
4. If a parking steward is on duty, please follow their instructions.
5. Observe the signs and do not to park in named bays or those reserved for drivers with disabilities.
6. Do not obstruct any access routes and ensure there is enough width for emergency vehicles to enter and leave the car-park
7. When leaving the car-park, especially after dark, do not:-
  - Leave your engine running (idling) for any length of time
  - Rev your engine
  - Play your car stereo excessively loudly
  - Shout
8. If you cannot park your vehicle in the stadium and you use the side-streets, please ensure that you park courteously and do not impede access to driveways and allow enough space for emergency vehicles to pass along the road.
9. After first team matches, please do not arrange to be collected from the club car park less than half an hour after the end of the game.
10. If you are dropping off/collecting people then please try to avoid using Gander Green Lane, this is a busy residential road and is also a bus route and vehicles stopping for passengers can introduce extra safety risks.

## **Spectating**

1. Always obey requests from stewards or club officials

2. Show tolerance for others. Aggressive behaviour, either physical or verbal, is not allowed. The same rules apply inside a sports ground as they do on the streets. Do not use language that is:

- Racist
- Homophobic
- Insulting, foul or abusive

3. A large number of young people attend football matches, any inappropriate behaviour towards or in the vicinity of any vulnerable person will be treated very seriously.

4. Do not bang on the terracing. This noise is extremely irritating to our neighbours and damages the structure.

Please see full ground regulations for further details.

### **Litter**

The club has plenty of bins on the premises, around the stadium and in the car-park. Please dispose of your waste and litter courteously and use the bins provided. Please never leave waste in the streets or in our neighbours' gardens.