



## Unacceptable Behaviour Guidelines

### What we ask our supporters

Sutton United Football Club wants to create a positive vibrant and exciting atmosphere at the Borough Sports Ground, one that is safe and welcoming for fans of all ages and backgrounds. We expect supporters to behave and conduct themselves in a professional manner showing respect for other spectators, staff, players and officials.

Supporters who do not conduct themselves in a professional manner or not showing respect for other spectators, staff, players and officials may be ejected from the Borough Sports Ground and in serious cases issued with a stadium ban. It is important to note that certain types of behaviour may also constitute a criminal offence and the Club will support the police in their enquiries, and where necessary, any subsequent prosecution.

Sutton United Football Club will also look to provide guidance and support to any fans or other eyewitnesses who report an incident or help to further an investigation. No two incidents are the same and all available evidence will be considered when investigating complaints and determining the length of a ban.

If spectator has been identified as displaying unacceptable behaviour then a panel comprising Sutton United Football Club's Safety Officer, Chairman, Board of Directors and a Club Director will review the evidence and decide whether a ban should be given and the severity of the ban. If a decision cannot be reached by the panel then the Club Chairman will review the evidence and make the final decision.

The table below indicates the type of penalties that may be issued against supporters.

**Please note that this is intended as a guideline only**

Offence	Ejection	Written Warning	3 Match Ban	6 Match Ban	Season Ban	Indefinite Ban
Racial, homophobic, anti-semitic language chants or songs		✓			◆	X
General Disorder - Fighting, physical assault	◆		✓		◆	X
Missile Throwing - Objects thrown onto pitch, in stands, flares etc	◆			✓	◆	X
Pitch Incursion - Pre-match, post-match or during match	◆			✓	◆	X
Abuse / aggressions to stewards and staff - Verbal or physical abuse	◆		✓	◆	◆	X
Drunk inside the stadium	◆	✓	X			
Drinking alcohol in front of the pitch	◆	✓	◆	X		
Foul and abusive language towards players, staff or other spectators	◆	✓	◆	◆	X	
Ticket Offences - Touting, mis-use of concessions	◆	✓	◆	◆	◆	X
Smoking Policy - Non-compliance in non-smoking areas.	◆	✓	◆	X		

✓

Minimum suggested  
action

X

Maximum suggested  
action

◆

Optional  
action