

SUTTON UNITED FOOTBALL CLUB COVID SPECTATOR CHARTER

Sutton United gives the highest priority to the health and safety of everybody who attends The Borough Sports Ground. We are committed to taking relevant precautions in accordance with our risk assessment to protect the health and safety of spectators, staff, players and all who visit our stadium. We have taken physical measures and implemented appropriate management procedures. To view our full policy and operational procedures please go to www.suttonunited.net/covid-19-information

However, we also need YOUR help !

In order to assist our staff and stewards, and to help protect you and your fellow spectators, you are kindly requested to follow the guidelines below. We know it's still not what any of us want, but these guidelines are here to protect us all and ensure our continued freedom to stage football matches with spectators present.

Please do not attend games if you have tested positive for Covid-19 within the previous ten days.

Please do not attend games if you have been advised to self-isolate via the NHS app.

Please do not attend games if you have been in close contact within the previous three days with anyone who has Covid-19, or if you have displayed symptoms within the last three days.

It is not mandatory to wear a face mask in our stadium, but to protect and show respect to other supporters we do politely request that everyone **considers** wearing a face covering of some sort when inside the stadium but especially:-

- (i) Whenever queuing (entering or leaving the stadium; in line for toilets or snack bars)
- (ii) Whenever moving around the stadium
- (iii) When sitting in the grandstand
- (iv) When queuing at bars

• Please respond politely and act on any reasonable request from any member of the match-day security or safety teams

• Arrive in good time to go through all necessary entry procedures.

• Make sure in advance that you know where your entry point is, and try to avoid arriving at the last minute - everyone entering the stadium will need to have their ticket scanned

• Please obey all signage

• At all times and in all parts of the ground, please observe social distancing and avoid close contact with others not from your household or in your own social or support bubble.

• If you need to access any of the ground's amenities, such as toilets, food and drink outlets, or concessions, check to see which ones are in use or have queues and plan accordingly.

- If you do need to move from your viewing position, when passing other spectators please turn away from face-to-face contact
- Smoking and vaping are not permitted within the stadium or its grounds.
- Please try to stagger visits to the toilets or refreshment outlets let's avoid the half-time queues
- If you do need to queue for the toilets or refreshment outlets or Club Shop, please observe good social distancing
- Maintain good hand hygiene use the sanitiser dispensers located around the ground and avoid touching your face whenever possible.
- Please observe respiratory etiquette always cover your mouth if needing to cough or sneeze.
- Please do not spit
- Do not approach within 2m of any player or match official
- Do not be tempted to celebrate a goal by hugging or otherwise touching any player
- When leaving the stadium, please show consideration for others. If you need to wait one or two minutes to avoid crowding the exits then, well, that's a small price to pay isn't it. Any spectator who wilfully ignores any reasonable request to maintain appropriate social distancing may receive a warning, do it again and you will be asked to leave. The Club reserves the right to refuse admission to future games to persistent offenders in order to protect other spectators.

Thank you for your support and co-operation. Stay alert. Stay safe. Help us all – your fellow fans, your club, your sport, your community.

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Our Mutual Agreement

Sutton United FC will observe the commitments in our policy and the arrangements set out in our protocols to make our Stadium a safe place for all to visit.

As a spectator, I agree to follow the best practice guidance set out above and to cooperate with the club and its appointed representatives to help deliver a safe environment for all.